

**TOYOTA**

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TOYOTA MOTOR  
MANUFACTURING (UK) LTD

# Increasing quality, efficiency and profitability via **A Lean Approach**

- In depth introduction to the Toyota Production System (TPS), Human Resources & Quality Management
- Plant tour and a Q&A session
- Workshops relevant to you
- Donations support local projects via the Toyota Manufacturing UK Charitable Trust.

## **Confirmed speakers include:**

**Carl Klemm**  
Deputy Managing Director

**Clive Bridge**  
Corporate Affairs Director

**Marvin Cooke**  
Production Operations Director

**Mick Lalley**  
Quality Assurance  
Assistant General Manager



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## Agenda

- 08:45 Arrival/Registration/Coffee
- 09:00 Introduction to Toyota
- 09:15 Toyota Production System (TPS)
- 10.00 Plant Tour
- 10.45 Refreshments
- 11:00 Quality Management
- 11.30 Human Resource Management
- 12.15 Lunch
- 13.00 Workshops – choice of three  
including specific shop floor visits  
See *workshop options for choices*
- 15:45 Refreshments
- 16:00 Panel Q&A  
Carl Klemm Deputy Managing Director  
Clive Bridge Corporate Affairs Director  
Marvin Cooke Production Operations Director
- 16:25 Closing comments
- 16:30 Close

## Workshop options

Please choose your preference

- (A) Environmental Management  
Facilities & Environmental Affairs

Toyota's environmental commitment and practical approach to minimising environmental impact.

- (B) Visual Control  
Management & Technical  
Skills Development Department

Key benefits of Toyota visual control and how to apply in a lean manufacturing environment.

- (C) Practical Problem Solving  
Quality Assurance Division

Practical problem solving including key problem solving techniques for a production environment.

Please note places are limited for each workshop – so book early to avoid disappointment !

## BOOKING

Each delegate must complete and return a booking form by post to: -

Sarah Goonan  
Toyota Manufacturing UK Charitable Trust  
Communications & External Affairs  
Toyota Motor Manufacturing (UK) Ltd  
Burnaston, Derbyshire  
DE1 9TA

## DONATION

There is no charge for the seminar but we do recommend a donation of at least £1,000 per delegate to the Charitable Trust.

The donation should be submitted at the same time as your application. Cheques should be made payable to 'Toyota Manufacturing UK Charitable Trust'.

## SEMINAR DATES

Please indicate below your preferred dates in order of preference :-

Tuesday 1<sup>st</sup> July

Monday 29<sup>th</sup> September

Further dates may be released upon demand for places

Workshops in order of preference

(A) Environmental Management

(B) Visual Control

(C) Practical Problem Solving

## CONFIRMATION

Seminar places will be allocated on a first come first served basis. Please note applicants are not guaranteed a place or their first choice of date / workshop.

On acceptance of your application, we will send you a letter of confirmation and joining instructions.

If you have not received these two weeks before the seminar, please contact the organiser.

## CANCELLATION

In the event of cancellation, more than one week after confirmation has been issued, donations to the Charitable Trust cannot be refunded.

However, you can nominate a substitute delegate from your own organisation. This should be submitted in writing at least one week prior to your seminar date.

Toyota Motor Manufacturing (UK) Ltd reserves the right to make changes to the programme.

