

COMPANY INFORMATION AND BACKGROUND		www.toyotauk.com
ITEM	VEHICLE PRODUCTION	ENGINE MANUFACTURE
Location:	Burnaston, Derby, Derbyshire, DE1 9TA (Tel: 01332 282121)	Deeside Industrial Park, Flintshire, North Wales, CH5 2TW (Tel: 01244 282121)
Site Detail:	580 acres/2.35 million m ²	115 acres/0.48 million m ²
Investment:	£1.15 billion	£700 million
Production Start:	16 December 1992	8 September 1992
Product:	Avensis – 4 door & estate Auris– 5 door liftback	VVT-I petrol engines: 1.6L, 1.8L
Manufacturing Processes:	Pressing of body panels Welding Painting Plastic moulding Assembly	Machining Assembly Testing Aluminium casting
2008 Production Volumes:	Total 213,404 Avensis: 110,785 Auris: 102,619	Total 190,800 fully assembled engines, plus 106,598 engine sets for export and local assembly at plants across the world.
Employees:	3,743	552

MANUFACTURING PRINCIPLES	
Philosophy:	<p>From a global viewpoint, Toyota's philosophy is to localise production so as to provide customers with the products they need where they need them. TMUK's role is to support that philosophy and to manufacture vehicles for the European market.</p> <p>To ensure that vehicles manufactured in the UK maintain Toyota's world-wide reputation for quality, the renowned 'Toyota Production System' (TPS) is employed. Based on the key principles of Standardisation, Just-in-Time and Kaizen, the system allows for production to be achieved in a continuous flow to meet customer demand whenever and wherever that may be. TPS incorporates the ability, through process design, to build in quality at every stage.</p> <p>Awards: ISO 9002</p>
PEOPLE AND EMPLOYEES	
Philosophy:	<p>As a company, TMUK believes in mutual trust and respect across all levels of the organisation. It strives to achieve an organisation in which all employees (Members) can develop to their full potential. Teamwork is an essential element of TMUK's operating philosophy, based on the belief that a well-coordinated group of motivated people, operating in a safe environment, can accomplish far more than the simple sum of individual efforts.</p> <p>Awards: Investor in People, National Training Award, Sir George Earle Trophy (RoSPA's premier safety award), year on year recognition from RoSPA for manufacturing safety performance</p>
ENVIRONMENT	
Philosophy:	<p>To minimise the environmental impact of vehicles and their manufacture. To achieve this TMUK environmental policy focuses on the elimination of any pollution at source. Our process to continually strive to achieve this objective is based on 'The 5 R's': Refine (eg. No CFCs, use water-based paints where possible); Reduce (eg. reduce use of natural resources – water, gas, electricity etc.); Re-use (eg. 99.9% of our European packaging is re-used); Recycle (eg. Recycle as much material as possible – steel, water, plastics, paper, rubber etc.); Retrieve energy (eg. exhaust gases reheat other production processes).</p> <p>Awards: ISO 14001 (First car manufacturer in UK) . Business in the Community Big Tick Awards - Environmental Excellence & Eco-efficiency, Business Commitment to the Environment Premier Award.</p>
COMMUNITY RELATIONS	
Philosophy:	<p>On a global basis, Toyota wishes to be a good corporate citizen in every respect and TMUK follows this philosophy. We are closely involved with 'our' community on a local, regional and national level. Over £2million has been donated to charities and foundations. Our focus of support is in 4 main areas: Environment, Children, Education & Health.</p>
PURCHASING ACTIVITIES	
Philosophy:	<p>Our main objective is to ensure quality in our products and to do this we develop long term partnerships with suppliers based on mutual trust. We have established technical support teams, whose role it is to work with our suppliers offering advice and assistance on improving quality and efficiency for our mutual benefit.</p> <p>Award: April 2005 – Queen's Award for International Trade.</p>

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