

Increasing quality, efficiency and profitability via A Lean Approach

- In depth introduction to the Toyota Production System (TPS), Human Resources & Quality Management
- Plant tour and Q&A session
- Workshops relevant to you
- Donations support local projects via the Toyota Manufacturing UK Charitable Trust.

Confirmed speakers:

Carl Klemm MBE
Deputy Managing Director

Marvin Cooke
Production Operations Director

Jim Crosbie
Human Resources
General Manager

Mick Lalley
Quality Assurance
Assistant General Manager



Agenda

- 08:15 Arrival/Registration/Coffee
- 08:30 Introduction to Toyota
- 08:45 Toyota Production System (TPS)
- 09:30 Quality Management
- 10.00 Plant Tour
- 10.45 Refreshments
- 11:00 Human Resources Management
- 11:45 Lunch
- 12:30 Workshops – choice of three including specific shop floor visits
See *workshop options for choices*
- 15:15 Refreshments
- 15:30 Panel Q&A
Carl Klemm Deputy Managing Director
Jim Crosbie Human Resources General Manager
Marvin Cooke Production Operations Director
- 15:55 Closing comments
- 16:00 Close

Workshop options

Please choose your preference

- (A) Kaizen
Development Department

Toyota's approach to kaizen and the search for continuous improvement

- (B) Visual Control
Management & Technical
Skills Development Department

Key benefits of Toyota visual control and how to apply in a lean manufacturing environment.

- (C) Practical Problem Solving
Development Department
and Quality Assurance Division

Practical problem solving including key problem solving techniques for a production environment.

Please note places are limited for each workshop – so book early to avoid disappointment !

BOOKING

Each delegate must complete and return a booking form by post to: -

Sarah Goonan
Toyota Manufacturing UK Charitable Trust
Communications & External Affairs
Toyota Motor Manufacturing (UK) Ltd
Burnaston, Derbyshire
DE1 9TA

DONATION

There is no charge for the seminar but we do recommend a donation of at least £1,000 per delegate to the Charitable Trust.

The donation should be submitted at the same time as your application. Cheques should be made payable to 'Toyota Manufacturing UK Charitable Trust'.

SEMINAR DATES

Please indicate below your preferred dates in order of preference :-

Limited spaces available for 2009

27.07.09
21.09.09
26.10.09
23.11.09

Waiting list in place, please email to confirm your interest.

Workshops in order of preference

- | | |
|-------------------------------|--------------------------|
| (A) Kaizen | <input type="checkbox"/> |
| (B) Visual Control | <input type="checkbox"/> |
| (C) Practical Problem Solving | <input type="checkbox"/> |

CONFIRMATION

Seminar places will be allocated on a first come first served basis. Please note applicants are not guaranteed a place or their first choice of date / workshop.

On acceptance of your application, we will send you a letter of confirmation and joining instructions.

If you have not received these two weeks before the seminar, please contact the organiser.

CANCELLATION

In the event of cancellation, more than one week after confirmation has been issued, donations to the Charitable Trust cannot be refunded.

However, you can nominate a substitute delegate from your own organisation. This should be submitted in writing at least one week prior to your seminar date.

Toyota Motor Manufacturing (UK) Ltd reserves the right to make changes to the programme.

For more information contact: -

Sarah Goonan 01332 283610 sarah.goonan@toyotauk.com

Mandy Evans 01332 283613 mandy-jayne.evans@toyotauk.com

TOYOTA

TOYOTA MOTOR
MANUFACTURING (UK) LTD

Delegate information

Title Mr / Mrs / Miss / Ms / Dr or other title

Name

Position

Organisation

Address

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Postcode

Telephone Office**Mobile**

E mail address

Do you require details of accommodation in the area ? YES / NO

If you require additional places please send one application form per delegate.

The Toyota Manufacturing UK Charitable Trust - Charity Number 1124678, formed in 2008 fundraising to support nominated charities.

In 2009, the funds raised from the seminars will support the NSPCC, Cancer Research UK and other local charities.

We look forward to the support of our local communities & business partners to help us put an end to child cruelty and the battle against cancer.